

**102104T4HSS**

**HEALTH SERVICES SUPPORT PROVIDER LEVEL 4**

**MED/OS/HSS/CR/02/4/A**

**PERFORM HOSPITAL HOUSEKEEPING PROCEDURES**

**NOV/DEC 2023**



**TVET CURRICULUM DEVELOPMENT, ASSESSMENT AND CERTIFICATION COUNCIL  
(TVET CDACC)**

**WRITTEN ASSESSMENT**

**TIME: 2 HOURS**

**INSTRUCTIONS TO CANDIDATE**

1. This paper has TWO sections A and B
2. You are provided with a separate answer booklet.
3. Marks for each question are as indicated.
4. Do not write on the question paper.

**This paper consists of 4 printed pages**

**Candidates should check the question paper to ascertain that all pages are  
printed as indicated and that no questions are missing**

**SECTION A: (10 MARKS)**

*Answer ALL questions in this section.*

*Each question is 1 mark*

1. Housekeeping department is responsible for;
  - A. Aesthetic upkeep for patient care areas
  - B. Purchasing hospital commodities
  - C. Preparing patients food
  - D. Administering medicine to patients
2. You should not take off your surgical mask before leaving;
  - A. The laundry room
  - B. A tuberculosis ward
  - C. The sterilization department
  - D. The sluice room
3. When cleaning a ward, the task that should be performed first is;
  - A. Mop the floor
  - B. Gather the right cleaning agent and equipment
  - C. Remove cobwebs
  - D. Dust surfaces
4. The area dedicated for environmental cleaning services should;
  - A. Be labeled with a biohazard sign on the door
  - B. Have small windows
  - C. Contain personal clothing and grooming supplies
  - D. Be far from patient areas to prevent cross-contamination
5. A cleaning agent includes;
  - A. Alcohol
  - B. Endozyme
  - C. Washing detergent
  - D. Sodium hypochlorite

6. Gloves used to dust patient surfaces should be disposed in the ..... bin.
  - A. Black
  - B. Yellow
  - C. Blue
  - D. Red
7. When decontaminating environmental cleaning equipment, they should be soaked in sodium hypochlorite solution for;
  - A. 10 minutes
  - B. 25 minutes
  - C. 10 seconds
  - D. 1 hour
8. A disinfectant should;
  - A. Have a wide antimicrobial range
  - B. Not have residual antimicrobial effect on the treated surface
  - C. Be used before cleaning a contaminated surface
  - D. Take long before it acts
9. The hospital community should be notified of pesticide application;
  - A. 24 hours before application
  - B. Immediately after application
  - C. 72 hours before application
  - D. 72 hours after application
10. The following are objectives of laundry services **except**;
  - A. To control hospital infection
  - B. To improve image of the hospital
  - C. To provide comfortable and pleasant environment for the hospital community
  - D. To impress your employer

**SECTION B: 40 MARKS)**

*Answer ALL questions in this section.*

11. State THREE functions of housekeeping. (3 Marks)
12. Safety is always a priority in a health care facility.  
a) List FOUR personal protective equipment (PPEs). (4 Marks)  
b) State any TWO purposes for using PPEs when performing housekeeping procedures. (2 Marks)
13. It's very important for HSS students to understand housekeeping procedures.  
a) Outline THREE housekeeping procedures. (3 Marks)  
b) Name any TWO equipment and supplies that you will require when mopping. (2 Marks)
14. State TWO reasons as to why waste segregation is essential (2 Marks)
15. Outline FOUR best practices for handling hospital laundry (4 Marks)
16. List THREE common sites in the hospital that can be infested with pests and rodents (3 Marks)
17. State any THREE non-toxic means of integrated pest management (3 Marks)
18. Define the following terms; (3 Marks)
- i. Cleaning
  - ii. Disinfection
  - iii. Sterilization
19. Outline FOUR categories of waste giving an example of each according to WHO (4 Marks)
20. State FOUR objectives of hospital housekeeping (4 Marks)
21. State THREE activities that pertain to laundry (3 Marks)

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