

101506T4TTM

TOUR AND TRAVEL MANAGEMENT LEVEL 6

TO/OS/TM/CR/04/6

MANAGE TRAVEL SERVICE DELIVERY

July/Aug 2023



**TVET CURRICULUM DEVELOPMENT, ASSESSMENT AND CERTIFICATION
COUNCIL (TVET CDACC)**

PRACTICAL ASSESSMENT

Time: 2 Hours

INSTRUCTIONS TO CANDIDATE

1. You are required to perform the following tasks :

You have been send by your tour company to the airport to receive an international guest.

- i. Demonstrate how you will assist a guest in the check-out procedures at the airport.
- ii. Demonstrate guest briefing

This paper consists of ONE (1) printed pages

**Candidates should check the question paper to ascertain that all pages
are printed as indicated and that no questions are missing**