

041305T4BUS

BUSINESS MANAGEMENT LEVEL 5

BUS/OS/BM/CR/06/5/A

**COORDINATE INFORMATION COMMUNICATIONS TECHNOLOGY
FUNCTIONS**

Nov/Dec 2023



**TVET CURRICULUM DEVELOPMENT, ASSESSMENT AND CERTIFICATION
COUNCIL (TVET CDACC)**

WRITTEN ASSESSMENT

Time: 3 Hours

INSTRUCTIONS TO CANDIDATES

1. This paper has **THREE** sections **A**, **B** and **C**.
2. You are provided with a separate answer booklet.
3. Marks for each question are indicated in the brackets ().
4. Do not write on the question paper.

*This paper consists of SEVEN (7) printed pages
Candidates should check the question paper to ascertain that all
pages are printed as indicated and that no questions are missing.*

SECTION A: 20 MARKS

Answer ALL the questions in this section. Each question carries one (1) mark.

1. Identify from the answers below, the purpose of developing an ICT policy in an organization.
 - A. To limit access to ICT resources.
 - B. To discourage the use of ICT in the workplace.
 - C. To provide guidelines for ICT usage and management.
 - D. To promote unauthorized access to ICT systems.
2. The following are characteristics of appropriate technology, except.
 - A. Sustainability.
 - B. User friendly.
 - C. Durability.
 - D. Low energy and resource requirement.
3. _____ is a purpose of reviewing an ICT draft policy.
 - A. Insecurity.
 - B. Suggestions and feedback.
 - C. Data security.
 - D. Regulatory compliance.
4. The following are elements of an email. _____ is not.
 - A. Subject line.
 - B. Protocol.
 - C. Attachment.
 - D. Recipient.
5. What should be considered when evaluating potential ICT service providers?
 - A. Reputation and track record of the service provider.
 - B. Price and price alone.
 - C. Availability of customer support.
 - D. Any service provider that claims to be the cheapest option.
6. Select one of the ICT issues that is directly linked to climatic change.
 - A. Freedom of Expression.
 - B. Surveillance.
 - C. E-waste.
 - D. Privacy.