

101505T4TTM
TOUR AND TRAVEL CONSULTANT LEVEL 5
TO/OS/TM/CR/09/5/A

PROVIDE TOUR GUIDING SERVICES

Nov /Dec 2023



**TVET CURRICULUM DEVELOPMENT, ASSESSMENT AND CERTIFICATION
COUNCIL (TVET CDACC)**

OBSERVATION CHECKLIST

INSTRUCTIONS TO ASSESSOR

1. You are required to mark the practical as the candidate performs the tasks.
2. Ensure the candidate has a name tag and registration code at the back and front.

OBSERVATION CHECKLIST

CANDIDATE'S NAME & REG. NO.			
ASSESSOR'S NAME & REG. CODE/ID NO.			
UNIT OF COMPETENCE	PROVIDE TOUR GUIDING SERVICES		
VENUE OF ASSESSMENT			
DATE OF ASSESSMENT			
(Award maximum marks if correct and zero marks if wrong)			
Items to Be Evaluated	Marks Allocated	Marks Awarded	Comment
Preparation. - Reviewed the tour outline - had a good understanding of the city's history, landmarks, and culture - Double-checked any visual or audio aids such as maps, images, or multimedia presentations. <i>Award 2 marks for correct answer</i>	2 2 2		
Elements of the commentary Creating Rapport - The candidate greeted the clients - The Candidate introduced himself/herself. Product knowledge - The candidate described the Unique features of the attraction. - The Candidate was able to share on important landmarks, cultural aspects	2 2 2 2		