

**092304T4SWC**

**SOCIAL WORK AND COMMUNITY DEVELOPMENT LEVEL 5**

**COD/OS/SW/CR/02/5/A**

**Perform Psycho Social Support**

**Nov/Dec 2023**



**TVET CURRICULUM DEVELOPMENT, ASSESSMENT AND CERTIFICATION  
COUNCIL (TVET CDACC)**

**WRITTEN ASSESSMENT**

**Time: 3 Hours**

**INSTRUCTIONS TO CANDIDATES**

1. This paper has three sections **A**, **B** and **C**.
2. You are provided with a separate answer booklet.
3. Marks for each question are as indicated.
4. Do not write on the question paper.

**This paper consists of 6 printed pages**

**Candidates should check the question paper to ascertain that all pages are printed as indicated and that no questions are missing.**

**SECTION A: (20 Marks)**

*Answer **all** questions in this section.*

*Each question carries one Mark.*

1. \_\_\_\_\_ contributes to the need for counseling.
  - A. Innovation
  - B. Performance of daily duties
  - C. Social and vocational mobility
  - D. Assessment of individual problems
2. Empathy, warmth and genuineness are three conditions of \_\_\_\_\_.
  - A. Solution application and termination
  - B. Establishing relationship
  - C. Problem identification and exploration
  - D. Plan for problem solving
3. The counselor should avoid the following EXCEPT?
  - A. Should not have any vested interest in counseling
  - B. Should not develop conflict with counselee
  - C. Be respectful and non-judgmental
  - D. Should not exploit the counselee for self interest
4. \_\_\_\_\_ is a type of records in counseling.
  - A. Counselee referral form
  - B. Discharge form
  - C. Outpatient form
  - D. Inpatient form
5. The exploration stage involves \_\_\_\_\_.
  - A. Assessing the counselee and bringing up challenging strategy
  - B. Termination of counseling
  - C. Evaluation of goals
  - D. Helping the counselee to talk about themselves in a focused way
6. \_\_\_\_\_ is a challenge in the counseling process.
  - A. Silent counselee
  - B. Differences in ethnic groups
  - C. Counselee talking too much
  - D. Cooperative counselee