



**TVET CURRICULUM DEVELOPMENT, ASSESSMENT AND CERTIFICATION COUNCIL
(TVET CDACC)**

Qualification Code : 061004T4ICT
Qualification : ICT Level 4
Unit Code : IT/OS/ICTA/CC/02/4/A
Unit of Competency : Install Computer Software

WRITTEN ASSESSMENT

INSTRUCTIONS TO CANDIDATE

- i. Time allocated: **THREE (2) hours**.
- ii. This paper has three sections **A and B**. Attempt questions in each section as per instructions given in the section.
- iii. You are provided with a separate answer booklet.
- iv. Marks for each question are indicated in the brackets.
- v. Do not write on the question paper

SECTION A (10 MARKS)

In this section, each question carries one (1) mark. Attempt all questions in this section. Choose the correct answer and write it in the answer booklet provided.

1. A display listing of program options which users can select, is called
 - A. Icons
 - B. Options
 - C. Selection
 - D. Menu
2. Which of the following software can't be categorized as an application software?
 - A. DBM
 - B. MS-DOS
 - C. Spreadsheet
 - D. Word processing
3. Your operating system will detect and install the appropriate device drivers for this type of device:
 - A. Plug and play
 - B. Plug and go
 - C. Plug and continue
 - D. Plug and commence
4. The component which makes a computer to work through commands is called _____.
 - A. software
 - B. hardware
 - C. malware
 - D. junkware
5. Operating system identifies and controls hardware in coordination with _____.
 - A. power cable
 - B. mouse
 - C. SMPS
 - D. BIOS