



**TVET CURRICULUM DEVELOPMENT, ASSESSMENT AND CERTIFICATION COUNCIL
(TVET CDACC)**

Qualification Code : 061004T4ICT
Qualification : ICT Level 4
Unit Code : IT/OS/ICTA/CC/02/4/A
Unit of Competency : Install Computer Software

WRITTEN ASSESSMENT

ASSESSOR'S GUIDE

SECTION A: (10 Marks)

In this section, each correct answer is 1 mark.

1. A display listing of program options which users can select, is called
 - a) Icons
 - b) Options
 - c) Selection
 - d) Menu**
2. Which of the following software can't be categorized application software?
 - a) DBM
 - b) MS-DOS**
 - c) Spreadsheet
 - d) Word processing
3. Your operating system will detect and install the appropriate device drivers for this type of device:
 - a) Plug and play**
 - b) Plug and go
 - c) Plug and continue

- d) Plug and commence
4. The component which makes a computer to work through commands is called _____.
a) **software**
b) hardware
c) malware
d) junkware
5. Operating system identifies and controls hardware in coordination with _____.
a) power cable
b) mouse
c) SMPS
d) **BIOS**
6. During installation of Windows, the computer _____ after copying files, installing features.
a) reboots
b) keeps on processing
c) keeps on beeping
d) plays music
7. Specialized program that allows the user to utilize in specific application is classified as
a) relative program
b) **application programs**
c) relative programs
d) replicate programs
8. The term used to describe the intangible instructions that tell the computer what to do is
a) Input/output
b) **Software**
c) Hardware
d) Storage
9. The steps and tasks needed to process data, such as responses to questions or clicking an icon, are called
a) The operating system
b) The system unit
c) Application software
d) **Instructions**
10. The manual tells you how to use a software program.
a) Technical
b) **User**
c) Programming
d) Designer