

LEVEL 5

Demonstrate Communication Skills

July/Aug 2023



**TVET CURRICULUM DEVELOPMENT, ASSESSMENT AND CERTIFICATION
COUNCIL (TVET-CDACC)**

WRITTEN ASSESSMENT

Time:3 hours

INSTRUCTIONS TO CANDIDATE

1. The paper consists of Three sections: **A, B** and **C**.
2. Marks for each question are as indicated
3. You are provided with a separate answer booklet.
4. Do not write on the question paper.

This paper consists of 6 printed pages.

**Candidates should check the question paper to ascertain that all pages
are printed as indicated and that no questions are missing**

SECTION A: (20 MARKS)

*Answer **all** questions in this section. Each question carries one Mark.*

1. Mary wanted to talk to Emily but she said “I don’t want to talk, I am unwell.” Which among the following affects communication?
 - A. Past Experience
 - B. Visual Perception
 - C. Feelings
 - D. Environment
2. The person who notices, decodes and attaches some meaning to a message is;
 - A. Sender
 - B. Receiver
 - C. encoder
 - D. Transmitter
3. John has sent a letter to Sheila. Which of the following methods will Sheila use to receive the information sent by John?
 - A. Listening
 - B. Speaking
 - C. Reading
 - D. Writing
4. At work place employers communicate often via written communication. Which of the following represent written form of communication;
 - A. Memos, letters, videos
 - B. Posters, mails, audios
 - C. Audios, video, letters
 - D. Posters, memos, handouts
5. You have been selected to prepare for presentation. Which one of the following will you consider when developing the presentation;
 - A. Leadership
 - B. Gender of the presenter
 - C. Weather
 - D. Target group.
6. Effective communication is considered complete whenever there is;
 - A. Message