

101505T4TTM

TOUR AND TRAVEL CONSULTANT 5

TO/OS/TM/CR/01/5/A

DEVELOP TRAVEL PACKAGE

July /Aug 2023



**TVET CURRICULUM DEVELOPMENT, ASSESSMENT AND CERTIFICATION
COUNCIL (TVET CDACC)**

WRITTEN ASSESSMENT

Time: 3 Hours

INSTRUCTIONS TO CANDIDATES

1. This paper has three sections **A**, **B** and **C**.
2. You are provided with a separate answer booklet.
3. Marks for each question are as indicated.
4. Do not write on the question paper.

This paper consists of SEVEN (7) printed pages

*Candidates should check the question paper to ascertain that all
pages are printed as indicated and that no questions*

SECTION A: (20 MARKS)

Answer all questions in this section.

Each question carries one Mark.

1. What is a travel itinerary (1 mark)
 - A. It is a type of travel use by tourist
 - B. Source of information on destination/attraction area
 - C. A schedule of events relating to planned travel
 - D. is a document carried by tourist for reservation
2. A travel package can be defined as; (1 mark)
 - A. Is a combination of t travel services
 - B. Source of information on destination/attraction area
 - C. a schedule of events relating to planned travel
 - D. is a document carried by tourist for reservation
- 3.The Term CRS refers to; (1mark)
 - A. Computer Reservation system
 - B. Customer Reservation system
 - C. Consumer Reservation system
 - D. Computer Reservation software.
4. Which of the following is considered a reservation document (1 mark)
 - A. Passport
 - B. Academic certificates
 - C. Title deed
 - D. Lock book
5. The following information is obtained from tourists upon arrival at the hotel; (1mark)
 - A. Level of education
 - B. Demographics
 - C. Wealth status
 - D. Race